



# Welcome to infotechSAPIENS

*“A start-up partnership firm dedicated to BPO process (non-voice & voice) and as well as to software/application development.”*

If you are looking for a BPO unit with skill, competence, drive and passion, coupled with a professional approach to business, infotechSapiens is what you are looking for.



## WHY US



Customer oriented approach



Passionate & skilled executives



Regular advice on tactical matters



Latest equipments & gadgets



Excellent infrastructure



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## OUR SERVICES



### Non-Voice

- Data Conversion / Digitization / Text Support
- Data Editing / Data Entry / Chat Processes
- E Publishing / Form Filling / Market Survey
- Inbound/Outbound Customer Service

### Voice

- Outbound Call Center Services
- Inbound Call Center Services



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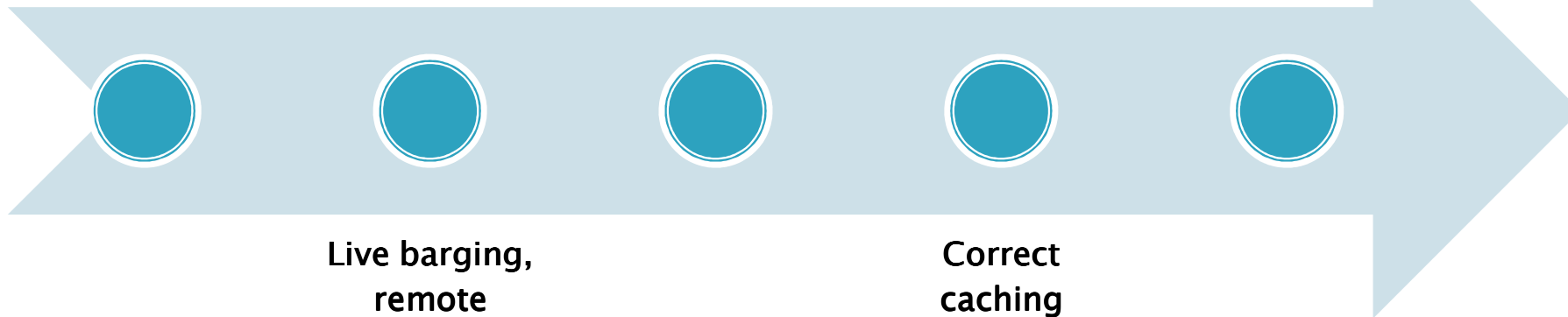
# Quality Assurance



ABC  
categorization

Calibration  
Rigor

Flowcharting  
& Pareto  
Analysis



Live barging,  
remote  
barging & sit  
by's

Correct  
caching  
method



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- ▶ The InfotechSapiens team is headed by a group of competent and experienced veterans of the BPO industry. Their core skills are related to BPO services and that gives them the vision and understanding required for the successful implementation of projects.
- ▶ Among the management team, Mr. Rahul Ghaiee is the partner of InfotechSapiens and is also the co-owner of the company. A mechanical engineer by training, he also has programming skills in C and PHP. Mr. Ghaiee is ably supported by the experienced members of the management team.



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# INFOTECHSAPIENS

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Thank you!



You gave us  
your **TIME**,  
The most **valuable**  
**gift** of all...



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